



All About
because your weight matters



My All About W8 Journey

Inspire others...

new <id>
experiences
An experience you'll treasure forever.



You must have completed the My Journey forms and signed the consent form.
We cannot guarantee that all/any contribution made will be used in publicity.
You warrant that your statements, to the best of your knowledge, are true.

Inspire others.....

If you would like to share your All About W8 journey with others, we would like to reward you for this. Many will be very motivated by reading your journey to the New You, it will help inspire others and, of course, gives you an opportunity to celebrate your own personal achievement.

Who will see my journey?

All About W8 use many forms of media – it could be a national magazine article, a testimonial article, a feature in our own magazine, or a local advert run by your Consultant or on our website.

What will my reward be?

If you have lost three stone or more and completed the share your success story, you will be entitled to a FREE professional makeover with photographs.

For more information please visit newidexperiences.co.uk, but booking must be made through our customer services team at Head Office.

You can contact them on 0844 544 7773 or email your request to customerservices@allaboutw8.co.uk.

If you have lost less than three stone, we will reward you with a £15 Marks and Spencer voucher.

If your story is picked up by our PR team and used in a national glossy high street publication, then there is a further cash reward for you.

You must have completed an All About W8 programme and have lost at least one stone in weight before you can participate. One reward per client.

Version 2 July 2009

enquiries@allaboutw8.co.uk

www.allaboutw8.co.uk

My Journey Form

To qualify you must:

Complete and return the forms below.

Send a before and after photo -- either email as a jpeg or send in the original photos. Please ensure the images you send in are good quality, high resolution images. You must also have a weight loss history either online or via your record card held by your All About W8 Consultant.

Consultant Name:	
Your Name:	
Address:	
Tel No:	
Email:	
Which All About W8 Programme?	
Starting Weight:	
Dress/Suit Size before:	
Dress/Suit Size afterwards:	
Finishing Weight:	

Why did you choose the All About W8 Programme?

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Your Journey details

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What have you noticed since losing the weight?

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Any other interesting comments about your journey with All About W8

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(Please note: if you require more space, please attach separate sheet)

If you completed your Week 1 Task Sheet, can you please photocopy and attach it to your form.

Your story may be featured in:

[National papers](#)

[Local advertising](#)

[Television/radio](#)

[Magazines](#)

[Or the website as your blog on our community site.](#)

Please return this and the consent form, along with your photos, to:

All About W8
Future House
Marshfield Bank
Crewe
Cheshire
CW2 8UY

Tel: 0844 544 7773

Email: customerservices@allaboutw8.co.uk

Fax: 0844 544 7774

Consent Form

I have read and consent to the terms and conditions, and I agree to:

Provide my contribution of words and pictures about my All About W8 journey to All About W8 for the use in publicity materials and events, and on the official All About W8 website.

I also agree to no restricted time frame, with full copyright to All About W8.

Signed Date

Print Name

All About W8 Consultant

Terms and Conditions

You must have completed an All About W8 programme and have lost at least one stone in weight before you can participate.

You must have completed the My Journey forms and signed the consent form.

We cannot guarantee that all/any contribution made will be used in publicity.

You warrant that your statements, to the best of your knowledge, are true.

You are happy to share your own personal experience with the general public.

NEW ID Terms and Conditions

1. Packages

- a. Makeover photoshoot packages are valid for one person, unless stated otherwise on the voucher.
- b. Group bookings are limited to three people, provided each person submits a valid voucher. In the case of group bookings, the complementary print included will be of the individual. Spectators are not permitted.
- c. The session will last for approximately half a day.
- d. If you arrive late you may be required to forfeit some elements of your session. In addition, if you do not complete your session, you will be required to forfeit your booking deposit and may be asked to supplement any hair service that you receive.
- e. A maximum of 4 outfit changes are permitted during the photoshoot.
- f. Packages are suitable for all ages; however, under 18's must be accompanied by their parent or legal/court-appointed guardian.
- g. Vouchers are generally valid for 12 months from the date of purchase.
- h. You will be required to bring the relevant voucher with you to your appointment, otherwise we cannot provide you with your session.
- i. Associated or altered Terms and Conditions may apply for promotional packages.

1.1 Voucher Cancellation & Refunds Policy

You have a statutory right to cancel the purchase of any package within 7 working days after receipt of your voucher(s). In this case, you will be given a full refund within 30 days of us receiving your cancellation notice. We request that you email your wish to cancel to sales@newidstudios.com.

2. Booking

- a. Booking Office open 7 days a week for your convenience, from 8.30am-8.30pm.
- b. Appointments are available 7 days a week, unless stated otherwise on the voucher. All dates and times are subject to availability.
- c. To limit non-attendance, a fully refundable booking deposit of £25 is required to secure your appointment. You may choose to use this deposit against the cost of your order. If not, your deposit will be refunded within 7 to 10 working days after your session.

2.1 Booking Rescheduling or Cancellation & Refund Policy

If you wish to reschedule your booking more than 72 hours before your appointment, we will try our best to accommodate you. In this case, a £5 administration fee will apply.

If you wish to reschedule your booking within 72 hours of your appointment, you may be required to forfeit your booking deposit to cover any losses incurred by us. In addition, if you wish to cancel your booking entirely, you may be required to forfeit your booking deposit to cover any losses incurred by us.

2.2 Rollover Cancellation & Refunds Policy

You have a statutory right to cancel your rollover within 7 working days of payment. In this case, you will be given a full refund within 30 days of us receiving your cancellation notice. We request that you email your wish to cancel to sales@newidstudios.com.

3. Copyright

- a. New Id Studios holds the copyright to all your images. You may purchase copyright by purchasing your images on a disc.
- b. Please note, by taking copyrighted images from the studio on the day of your appointment, you agree that in no circumstances is this order cancellable, and totally accept all charges listed on the order form.

4. Right of Publicity

You will be asked to state on your consultation form at the beginning of your session, whether you grant New Id Studios the right to use your pictures for advertising and promotional material. We will not share your data with any third parties.

5. Orders

- a. You will get a personal viewing of your full photoshoot at the end of your session, during which you are under no obligation to purchase. However, by placing an order you agree to adhere to the conditions listed on the order form.
- b. A £5.00 charge is required to cover the postage and packaging of your print(s) and/or product(s), including any complementary print included in your session. Retouching, digital finishing and image effects are offered as optional extras. These costs are outlined in full on the website.

5.1 Order Cancellation & Refunds Policy

Due to the personalised nature of our products, no cancellation of orders is allowed and no refunds will be allocated against print(s) and/or product(s). If you are not entirely satisfied with your images, album(s) or frame(s) when they are received, you will have 30 days from the date of dispatch to contact our Customer Services Department with your concerns. After 30 days, administration charges in the region of £50 may be applied to retrieve your files from our back-up system.

6. Delivery

- a. Delivery of orders may take up to 8 weeks; however, this cannot be guaranteed. We will always aim to get your order processed and delivered to you as early as we can.
- b. Express Print orders may be arranged at an additional fee. In this case we will dispatch your order within 14 days. However, Express Print orders for frames may take up to 21 days to dispatch.

7. Customer Services

- a. Our Customer Services Department is available between 7am and 5:30pm, Monday to Friday, and from 8am to 4pm on Saturdays. We will do everything we can to respond to your concerns within one working day; however, this cannot be guaranteed, especially at weekends.

8. Health and Safety Risk Warning

- a. If you have any aversion to flash photography, or any history of medical problems such as skin allergy or epilepsy, that may affect the success of your Makeover Photoshoot at any point, it remains your responsibility to let us know in advance.
- b. Whilst New Id Studios will always ensure a safe environment within the studio, it is the parent/guardian's responsibility to ensure that all children are supervised and remain safe at all times to avoid danger caused by the misuse, handling or interference with equipment.